



Fleet

Chaucer makes it easy for you to do fleet business.

We've been at the forefront of the market for over 25 years and our expertise reflects in the broad scope of our product, the competitive nature of our pricing and the efficiency of our Underwriting services and claims handling.

Since we began transacting business at Lloyd's in 1964, Chaucer has built a reputation for flexibility and quality of service. This is particularly true for fleet insurance. Our team of fleet specialists price and assess risks for a wide range of vehicle classes and can support you and your clients with individually tailored products.

The motor fleet classes we write for 10 plus vehicles include:

- Haulage
- Private car
- Commercial vehicle
- Coach
- Private/Public Hire

Equally, we take great pride in offering a fast, efficient and professional claims handling service. We are accessible 24 hours a day, 365 days a year to give you and your clients the ultimate peace of mind.

Motor Insurance Database

Chaucer Insurance will update the MID on your clients' behalf, including uploading the vehicle changes and processing the premium adjustments to your account, either immediately (for premium adjustments) or on a quarterly basis.

Key features

- Minimum £20m third party property damage for private car
- Minimum £5m third party property damage for commercial vehicle
- Administered by Chaucer's dedicated fleet department
- Quick turnaround from your dedicated contact
- Tailor-made solutions for all your fleet needs
- All claims dealt with in-house by our fleet claims team

Additional benefits available on request include:

- Legal expenses up to £50,000
- Online solution for managing corporate road risks
- Breakdown cover for private cars
- Competitive premium payment plans

Chaucer claims service

- An approved and constantly monitored repairer network
- Single point of contact for policyholders and brokers
- Direct billing for glass replacement
- Expert knowledge of specialist repairers
- Easy access to experienced and friendly claims negotiators
- Free phone notification claim line to our First Response Team for recording claims without the need for claim form completion
- Desktop engineering service electronically linked to approved repairers for speedy vehicle inspections and minimal off-road time

For further information please contact your Chaucer Regional Development Manager.
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www.chaucer-insurance.co.uk